

YATRA SAARATHI

Booking Confirmation

- 50% advance required to confirm booking.
- Domestic: Balance 10 days before departure.
- International: Balance 30 days before departure.
- Booking subject to availability.
- 100% payment required 7 days before departure.
- Late payment may result in cancellation.

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Cancellation & Refund - Domestic

- >30 days: 10% retention.
- 15–30 days: 25% retention.
- 7–15 days: 50% retention.
- <7 days: 100% retention.
- No refund for unused services.
- Refund processed in 10–15 working days.

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Cancellation & Refund - International

- >45 days: 10% retention.
- 31–45 days: 25% retention.
- 15–30 days: 50% retention.
- <15 days: 100% retention.
- No refund for unused services.
- Full refund if trip cancelled due to low participation.

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Refund Process

- Refunds processed within 10–15 business days.
- Issued via bank transfer.
- Bank details must be provided.

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Child Policy

- Below 5 years: Free (except flight).
- 5–12 years: 50% of adult fare.
- No extra bed provided.
- Train tickets booked without berth.

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Train Ticket Policy

- Tatkal booking if tickets unavailable (extra cost).
- 95% confirmation success rate.
- Alternative arrangements if AC not confirmed.
- Fare difference for flight/bus borne by traveler.

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Travel & Liability

- Travel insurance advised.
- Not responsible for injuries/loss/delay.
- Itinerary may change due to weather.
- Must follow schedule strictly.

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Accommodation & Transport

- Standard/Budget/3-Star rooms as per package.
- Check-in: 12–1 PM | Check-out: 11 AM.
- Vehicle depends on group size.
- AC off in hill areas for safety.
- Driver details shared 1 day prior.

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Meals & Conduct

- CP/MAP/EP/AP meal plans as per package.
- Veg/Non-Veg available (region dependent).
- Respect local laws and customs.
- Misconduct leads to removal without refund.